**Reflection #4**

**Name:** Khai Phan Thanh

**Work Location:** CIBC

**Format:** Work from home

Look Back - The headline

Elaborate - The story

Analyze - Unpacking on multiple parameters

Revised approach - What can I do differently?

New Perspective - What did I learn?

**Look Back**: I am now able to perform and diagnosis problem when encounter it. However, at some point where the error is still unclear or I have never seen it before, I still need the support of my supervisor. Overall, if I am still with the company, I believe I can perform well as the journey go on.

**Elaborate**: Understand and able to learn some of the error type, how to fix it and more importantly, teach my teammate how should he behave when receiving that kind of error (when receiving an error, there are multiple way to fix it and while in the fixing progress, I have to understand and select which way is the most potential one to solve it).

**Analyze**: Look back at this Co-Op term, I’ve learnt many things and one of the most important skills I’ve learnt is able to detect issue and understand what is going on. Back in school, when there is an error, the program usually tell me right away which line is the error, and maybe potential solution to fix it. While I was at CIBC, all error I have could be “Expecting <200> but get <406>”. That is one of the hardest error I’ve faced in the first half of the term (<200> mean ACCEPTABLE, or STATUS.OK, while <406> is NOT ACCEPTABLE, or STATUS.UNACCEPTABLE). The error could be because of the data in mock server is not configurated correct or it could be on my side, many potential error could be.

**Revised Approach**: What I think I can do to improve the overall work term experience is to have a proper work-from-home setup. As this is a first time, I didn’t know how to do it probably. I took it a bit easy as I thought (I was okay with working for labs and assignment in countless hours so it should be fine) but I forgot one thing is that, I actually start the work at 09:00 AM, not like 01:00 PM (where I am fully stable to do the work). So that’s one of the challenge I might need to work on, because I am (and believe most people are), not an early person ☹

**New Perspective**: I thought this Co-Op could get worse because I never push myself to work continuously like that (especially starting in the morning, and while I work on the labs or assignment, I usually give myself a bit of break, like 10 mins for every working hours). But in here, because I was on the pressure of a newcomer, I have to work much harder so therefore it kinda destroy myself. Because of that, what I did to change the situation is prepare on the previous day so that on the morning of next day, I can just sit on my desk right away and work, with most of the thing already prepared.